

**PLEASE INCLUDE THIS FORM WITH YOUR RETURN**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ Postcode: \_\_\_\_\_

Daytime Telephone No.: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Email Address: \_\_\_\_\_

Item You Are Returning: \_\_\_\_\_

Reason for Return:

- Damaged In Shipping                       Incorrect Item Received  
 Incorrect Item Ordered                       Item was not what I expected  
 Item is Defective - Please Explain (Use reverse of form for additional notes):

\_\_\_\_\_  
\_\_\_\_\_

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**Please enclose a copy of your original order invoice.**

**Shipping Instructions:**

**All returned items shipped to Circuit Specialists Europe Ltd. must be packaged properly.**

Please double box all returns using an outer packing carton equal to or better than the outer shipping carton it was shipped to you in. Failure to do so may result in damage to the item being returned including the container the item is packaged in. Failure to ship in an outer shipping carton equal to or better than the one used in the original shipment to you, may disqualify or reduce the amount refunded or may disqualify an item for warranty service if it incurs shipping damage due to improper packaging.

Please do not damage, deface or add any markings to the original manufacturer's packaging. Failure to comply may decrease your refund up to 20% to cover repackaging. We recommend using a shipping method that requires a delivery signature.

**Action Requested:**

**Refund:** Our policy allows end users 30 days to evaluate an item to determine suitability for proposed use. All items must be returned within 30 days of purchase in original condition including manufacturers packaging, manuals, instructions, etc to qualify for a refund. After the 30 day period, items may be returned only for warranty repair or, at the option of Circuit Specialists Europe Ltd, replacement. Please note the shipping conditions above.

**Replace With Correct Merchandise:** (please note the shipping instructions above.)

**Warranty service:** please explain the problem above; please note the shipping instructions.

**Ship Merchandise To:**

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**Circuit Specialists Europe Ltd.  
PO Box 721  
Altrincham  
Cheshire, WA15 5BG  
United Kingdom**